

TELEHEALTH PROJECT SUMMARY TEMPLATE

Please provide information on all major projects in the last ten years (1998-2008) and any planned future projects

SUMMARY WRITER: Jana Lindsey

PROJECT NAME: Shriners Telemedicine Program

ORGANIZATION/AGENCY (and primary contact): Shriners Hospitals for Children, Honolulu

FUNDING (source and amount): Shriners' Operational Budget

START UP FUNDS: Weinberg Foundation

REIMBURSEMENT (submitted/not submitted): Reimbursement not submitted

DURATION (start time and date): Since August 1998

PURPOSE/INTENT (100 words maximum):

The telemedicine program at Shriners exist to increase patient care access, enhance care coordination, and provide healthcare education and training. The Shriners Telemedicine Program also aims to improve efficiency & efficacy for the patients it serves, it's community, the hospital, and the Shriners organization.

MAJOR CRITICAL ACCOMPLISHMENTS:

Telemedicine Program advanced from a grant funded program to a fully budgeted program at Shriners. MOU agreements with other organizations including the National Guard Bureau.

CRITICAL SUCCESS FACTORS:

Upper management and medical staff support. Clinical champion is a physician. Active involvement in local and national telehealth and healthcare organizations (i.e. ATA, HIMSS, HSRHA, PPDLA, Telehealth Task Force, etc.)

CRITICAL BARRIERS (overcome or not):

Inoperability in the Pacific, Legal approval of MOUs, insufficient facilitators

MAJOR LESSON LEARNED:

Both parties (hub & spoke) need to realize a value or provided an incentive. The TM program must be supported by both Administration & Clinical, and aligned with the mission/strategic plan of the organization.

CURRENT STATUS (active, planned, dormant, completed, other?):

Active, and growing as mandated by corporate.

PARTNERING ORGANIZATIONS:

TipG/STAN/PEACESAT, Hawaii State Department of Health, Hawaii Pacific Health, Hawaii Primary Care Association, Hawaii Health Systems Corporation, Child & Family Services, National Guard Bureau.

IS THERE A CLINICAL CHAMPION OR A COMMITTEE OVERSEEING THE TELEMEDICINE PROGRAM?

At Honolulu: Assistant Chief of Staff/Medical Director of Telemedicine & Outreach Services; At the Corporate Level: Telemedicine Governance Council

TECHNOLOGY USED: Real time video teleconferencing & Store-n-Forward