

TELEHEALTH PROJECT SUMMARY TEMPLATE

Please provide information on all major projects in the last ten years (1998-2008) and any planned future projects

SUMMARY WRITER: **Nancy Johnson**

PROJECT NAME: **HMSA Telehomecare Demonstration**

ORGANIZATION/AGENCY (and primary contact): **UH MCC, Nancy Johnson**

FUNDING (source and amount): **HELP Innovations, HMSA (reimbursed visits)**

START UP FUNDS: **I have to research, I do not have file right now.**

REIMBURSEMENT (submitted/not submitted): **submitted-?\$30/visit, will check**

DURATION (start time and date): **1999, 1 year**

PURPOSE/INTENT (100 words maximum):

MMMC Case Managers identified "high risk" patients, who were at risk for repeat hospitalization. Patients were primarily CHF, COPD, diabetic, asthma, cardiomyopathy. Patients were referred by physician.

Data collected included: intake referral form, patient consent form, discharge data form, mini mental status form, patient qualifying assessment form, pre & post SF36 Health Status Profile, Oasis Admission Assessment form, Patient satisfaction, physician Satisfaction, Utilization. During each visit NP collected self reported weight, BS, BP, subjective symptoms.

60 patients participated, nurse practitioner made 2-3 visits/week.

MAJOR CRITICAL ACCOMPLISHMENTS:

Reduced ER visits & hospitalizations, shorter hospital stays--early discharge "telehealth was there."

CRITICAL SUCCESS FACTORS:

Patient and physician satisfaction.

CRITICAL BARRIERS (overcome or not):

Difficult to withdraw support, some patients became dependent on system.

MAJOR LESSON LEARNED:

Supported premise that telehome care will reduce readmission rates in high risk patients with chronic illness.

CURRENT STATUS (active, planned, dormant, completed, other?):

Dormant

PARTNERING ORGANIZATIONS:

HMSA, MMMC

IS THERE A CLINICAL CHAMPION OR A COMMITTEE OVERSEEING THE TELEMEDICINE PROGRAM?

Dr. Steve Moser

TECHNOLOGY USED:

HELPLink patient unit "videophone" POTS